

## How to Apply

Evaluations are held several times each month in downtown Pittsburgh for the **ACCESS ADA Program**. Appointments for an evaluation are required and may be made by calling ACCESS.

Assistance with transportation to the evaluation is available upon request.

Applicants for the **65 Plus Program** must complete a short application in person and present proof of age either at the ACCESS office in downtown Pittsburgh, or at centers conveniently located in many neighborhoods throughout Allegheny County.

Call ACCESS to find the 65 Plus registration center nearest to you and its schedule.

Acceptable proofs of age include:

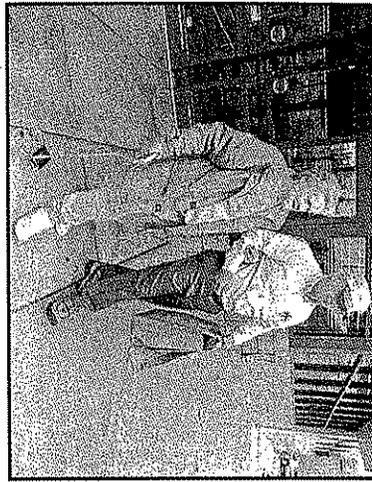
Driver's License, PACE Card, Birth/Baptismal Certificate, Veteran's Universal Access ID Card, Passport, Immigration/Naturalization Papers, Military Discharge Papers, verification from Social Security Administration, Resident Alien Card.

**Medicare Cards are not acceptable.**

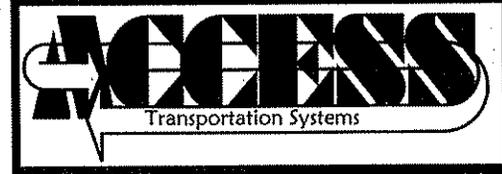
## Information

The ACCESS office is located at Centre City Tower, 650 Smithfield Street, Pittsburgh, PA 15222. Office hours are 8:00 A.M.—4:30 P.M., Monday through Friday. The phone number is (412) 562-5353, or TDD Relay 1-800-654-5984.

Questions, suggestions, compliments or complaints about ACCESS may be registered by phone or letter to the ACCESS office. ACCESS staff is available to assist passengers with scheduling, to resolve problems, and to provide information about other transportation services available locally and nationally.



ACCESS Transportation Systems  
650 Smithfield Street  
Pittsburgh, PA 15222



*A door-to-door,  
advance reservation,  
shared ride  
transportation service  
provided throughout  
Allegheny County*

ACCESS is sponsored by  
Port Authority of Allegheny County

412-562-5353



## The ACCESS Service

ACCESS is door-to-door, advanced reservation, shared-ride transportation which is provided throughout Allegheny County, and is open to the general public.

ACCESS provides service seven days per week, from 6:00 A.M. to midnight. There are no restrictions on the purpose or number of trips which may be taken by ACCESS riders, except that riders are required to share the vehicle with other riders who are traveling at the same time in the same direction. Ride sharing helps ACCESS to make the best use of available vehicles and keep costs down.

ACCESS is sponsored by Port Authority of Allegheny County, and is managed by ACCESS Transportation Systems, Inc.

As a coordinator of paratransit service throughout Allegheny County, ACCESS offers several special discount programs for individual riders, as well as providing service for groups, human service agencies and other organizations that purchase transportation for their clients.

## Special Discount Programs

### ACCESS ADA Program

The ACCESS ADA Program is a service offered by Port Authority of Allegheny County for people with disabilities, regardless of age, who are functionally unable to independently use Port Authority bus service, either all of the time, or under certain circumstances. Persons who qualify receive a discount off ACCESS fares.

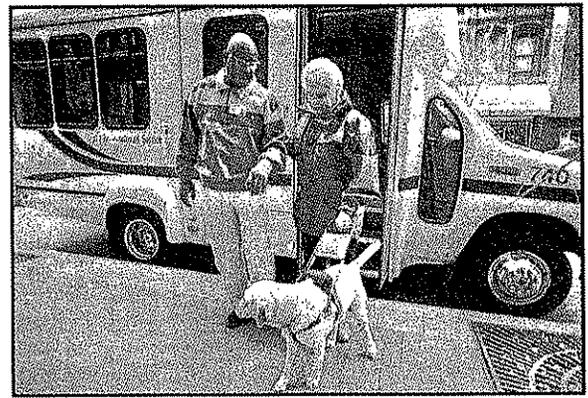
Applicants for the ACCESS ADA Program must appear in person for an evaluation which helps to determine their ability to use Port Authority bus service. For more information regarding the eligibility criteria or to make an appointment for an evaluation, call ACCESS.

Funds for the ACCESS ADA Program discount are made available by Port Authority of Allegheny County.

### ACCESS 65 Plus Program

The ACCESS 65 Plus Program is a special program which provides an 85% discount on ACCESS fares for anyone aged 65 or over.

Funds for the ACCESS 65 Plus Program discount are provided by the Pennsylvania Lottery through the Pennsylvania Department of Transportation.



## Reservations

Reservations for ACCESS service are made in advance.

To place trip reservations, riders call the special ACCESS telephone of the service provider in their neighborhood.

## Vehicles

ACCESS service is provided with a combination of lift-equipped vans, sedans and vans, operated by companies that are ACCESS service providers.

All ACCESS service providers are under contract to ACCESS Transportation Systems, Inc. and must comply with specific requirements including insurance, driver training, and vehicle safety and accessibility standards.

## Assistance

Door-to-door transportation means that ACCESS drivers will provide assistance from the door of your origin to the door of your destination, including boarding the vehicles. ACCESS drivers will help passengers up and down as many as four steps and will assist with packages.

## Fares/Payments

ACCESS riders pay for their trips with tickets purchased from ACCESS. All fares are predetermined by ACCESS and are based on trip length. Agencies and other organizations may open billing accounts with ACCESS to charge any individual or group rides that they wish to sponsor.